



RADaR

RESEARCH ANALYTICS DATA AND RESULTS®

National Provider Identifier (NPI) Dashboard

What is NPI?

NPI's are a unique 10 digit identification number issued to healthcare providers working in the United States. The NPI can be related to a social security number as it stays with each provider throughout their time in the medical field. NPI's contain crucial provider information like taxonomy (profession), credentials, seniority or tenure within their field, and practicing location.

The Ask:

RADaR was tasked with creating a solution that can close the loop between vendor technology that utilizes NPI numbers to serve ads/impressions and verify the accuracy of that reporting.

Solution:

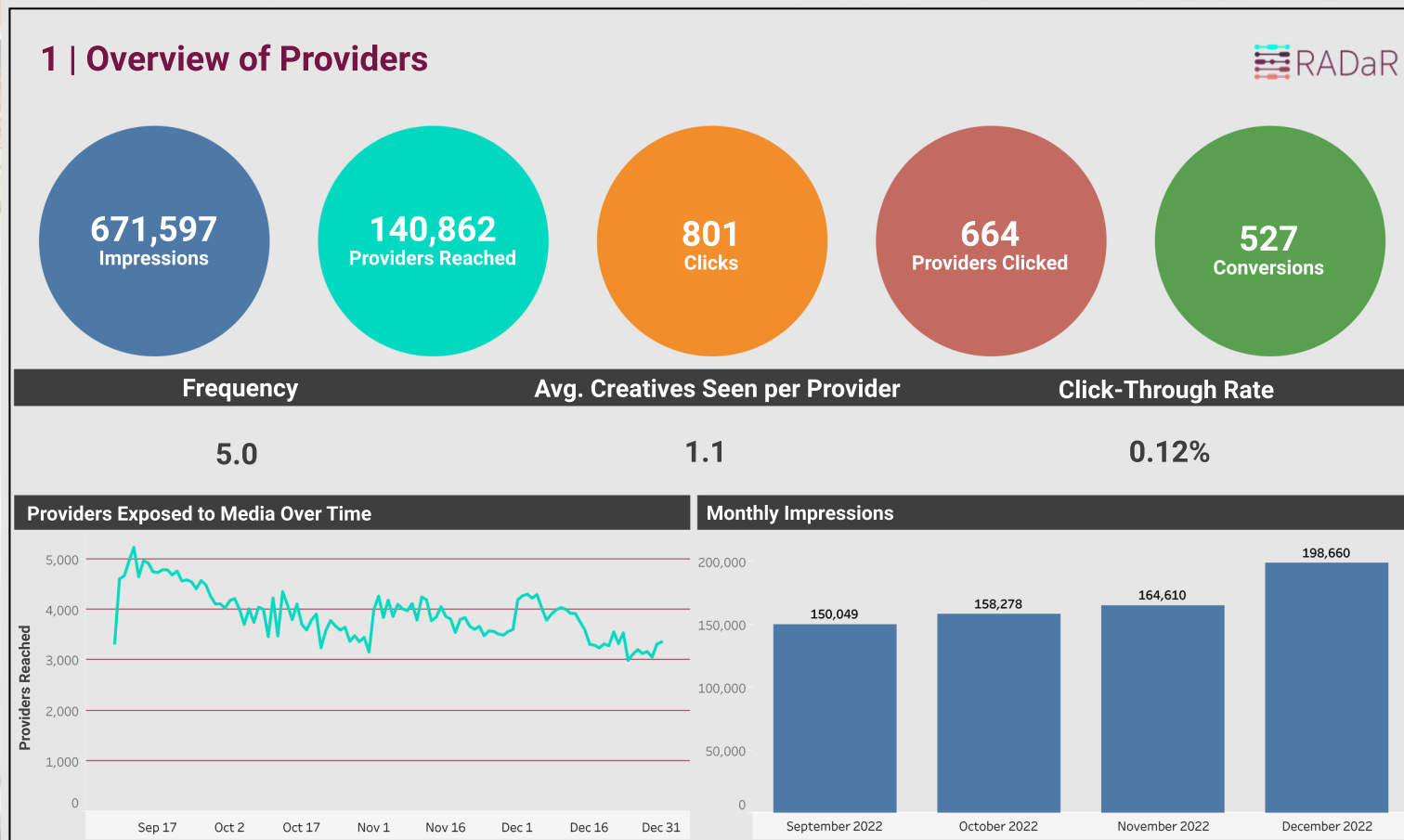
Utilizing the NPI database we created a dashboard that can be combined with vendor technology to validate and understand what ads are being served to the specified NPI's. The dashboard can also provide critical insights that agencies and healthcare brands can utilize to make strategic marketing and business decisions.

Data can be your friend, your partner, or your enemy. It depends on how you treat it.

Overview of Providers

Summary

The Overview is meant to provide a high level summary of the KPI's that are most important to the advertiser. Our customizable dashboards are built to your data story in a concise way. The overview allows advertisers to quickly review high level metrics and the number of providers in the targeted audience. Other important metrics include average number of creatives seen per provider and the number of times ads have been served to providers (frequency). We also provide visuals to help easily observe trends in exposure and impressions.



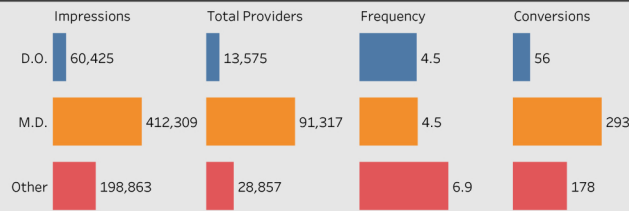
Demographic Insight

Summary

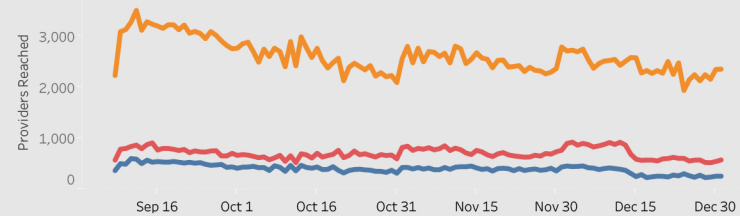
The goal of this view is to provide critical insight into the characteristics of NPI's that are being served ads. Reviewing ad performance by credentials/seniority provides agencies with the ability to create look-alike audiences and target similar NPI's, creating a more concise campaign strategy. This view also gives healthcare companies unique insights into which demographics are converting and showing interest in their products.

2 | Demographic Insight

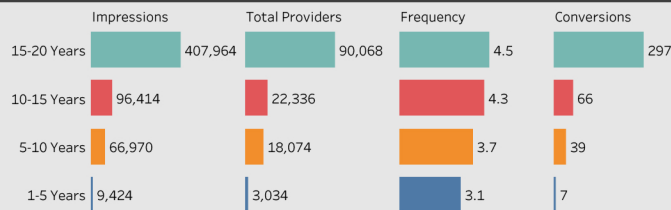
Performance by Credentials



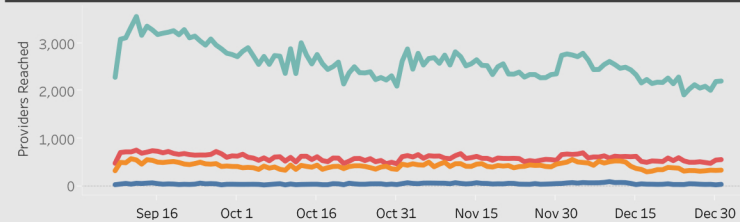
Credentials Exposed to Media Over Time



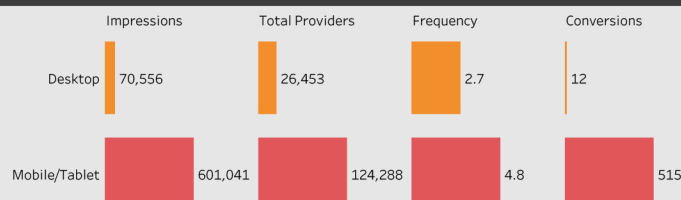
Performance by Seniority



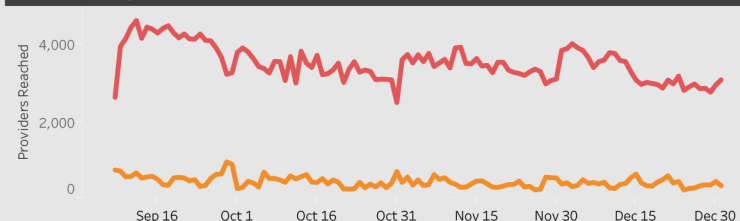
Seniority Exposed to Media Over Time



Performance by Device



Providers Exposed to Media Over Time



Geo Performance

Summary

The purpose of this view is two-fold. This view allows insight into where impressions are being served by location. If a company only wants to serve impressions to people within a specified area this view will allow them to verify that their impressions are being served to correct locations. The second purpose of this view, is to allow filtering down to your desired geographic location by state, city, or zipcode and show the number of providers being served an ad within those areas.

Real World Example

One of our clients only wanted to target a specified radius within a location. Our heat map revealed that impressions were being served to many areas outside of that radius while the vendor was showing that impressions had only been served to that radius. After further review the vendor was able to diagnose that the targeting was being implemented incorrectly.

